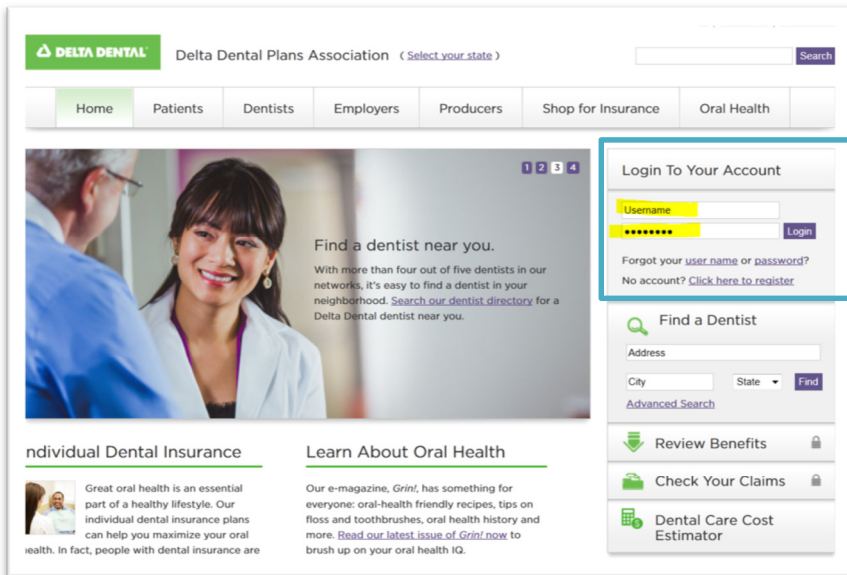
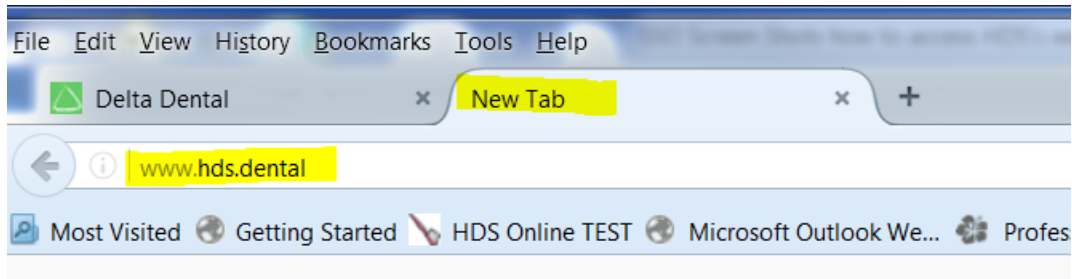


## HOW OUT OF STATE PROVIDERS ACCESS HDS's PORTAL ([www.hds.dental](http://www.hds.dental))

1) Log on to [www.deltadental.com](http://www.deltadental.com)



2) Open another browser tab and go to [www.hds.dental](http://www.hds.dental) (there is no “.com” or “.org”)



3) The first time accessing our website you will be met with a Web Portal Agreement. Scroll to the bottom and click “ACCEPT” to continue.

### WEB PORTAL PROVIDER USER AGREEMENT

This agreement ("Agreement") is by and between "Dental Provider" and Hawaii Dental Service, which includes its affiliates ("HDS")

#### RECITALS

WHEREAS, HDS administers or insures dental benefits on behalf of Health Plans for the benefit of individuals eligible for coverage provided by Health Plans; and

WHEREAS, Dental Provider is a "Health Care Provider" subject to the HIPAA Administrative Simplification Rules as a "Covered Entity"; and

WHEREAS, HDS is subject to the HIPAA Administrative Simplification Rules as a Health Plan or as other Health Plans' "Business Associate"; and

## HOW OUT OF STATE PROVIDERS ACCESS HDS's PORTAL (www.hds.dental)

### 4. MISCELLANEOUS PROVISIONS

4.1. **Limitation of Liability.** Neither party shall be liable for any special, incidental, indirect, exemplary or consequential damages resulting from any claim or cause of action arising out of any delay, omission or error in any data accessed through the Web Portal or the other party's performance or failure to perform in accordance with the terms of this Agreement, including, without limitation, loss of use, revenues, profits or savings, even if a party has been advised in advance of the possibility of such damages.

4.2. **Survival.** The provisions of this Section 4 will survive termination of this Agreement.

Accept

Decline

- 4) After accepting you will be directed to the HDS website for Out of State Providers.

https://www.hds.dental/pls/hdsonline/provider\_services.providerServicesHomeHtml

Apps HDS Online HDS Medicaid Or Login Screen TEST HDS Online Pleasant PS LogIn

**HDS Online** Patient Eligibility Claim Status Remittance Advice Settings **Main Menu**  
E-Claims Batch Status Fees Inquiries Log In Log Out

New to HDS's website? Click here for the User Manual

**Survey** Attention Dentists & Office Managers: An HDS satisfaction survey will be emailed to you from HDSSurvey@hawaiidental.com. If we don't have your email address, you will receive one via mail. Please respond by Sept 2.

Use

Items Requiring Attention	
Number of claims requiring attachments:	1
Number of inquiries requiring attention:	1
Processed Preauthorizations	
Number of processed preauthorizations:	2
Group Search	
As of:	08 / 22 / 2016
Grp Nbr:	
Name:	
<input type="button" value="Submit"/> <input type="button" value="Clear"/>	

Announcements/Tips/Tools	
USER MANUAL	<a href="#">HDS WEBSITE USER MANUAL</a>
DELTA DENTAL WEB LINK	<a href="#">Delta Dental Website</a>
HDS PUBLIC WEBSITE	<a href="#">HDS PUBLIC WEBSITE</a>
Effective May 22, 2015	<a href="#">NEW!! HDS MEDICAID ONLINE</a>
DISCOUNTS FOR DENTISTS	<a href="#">DISCOUNTS FOR DENTISTS</a>
E-CLAIM TIPS	<a href="#">E-CLAIM DO'S AND DON'TS</a>
GLOSSARY	<a href="#">HDS GLOSSARY OF TERMS</a>
RAP	<a href="#">REDUCED ATTACHMENT PROGRAM INFO</a>
TECHNICAL ISSUES	<a href="#">HDS ONLINE TECHNICAL ISSUES</a>
PATIENT EDUCATION TOOLS	<a href="#">TEETH ON THE GO BROCHURE</a>
Dentist Rating Feature FAQs	<a href="#">Dentist Rating Feature FAQs</a>
08/22/2016	<a href="#">Dentist Rating Results</a>
08/22/2016	<a href="#">HDS Holidays</a>
08/22/2016	<a href="#">Provider Seminars</a>
Download Center	
<b>PROCEDURE CODE GUIDELINES</b>	
	<a href="#">PROCEDURE CODE GUIDELINES 2015</a>
	<a href="#">PROCEDURE CODE GUIDELINES 2016</a>

## HOW OUT OF STATE PROVIDERS ACCESS HDS's PORTAL ([www.hds.dental](http://www.hds.dental))

- 5) The website can also be accessed by going directly to [www.hds.dental](http://www.hds.dental) (there is no “.com” or “.org”) and using your DeltaDental.com credentials to log in.

The screenshot shows the Delta Dental website header with the logo, navigation menu, and search bar. Below the navigation menu is the 'Dentist Sign-in' section. It contains instructions for dentists to sign in or register, followed by a login form with fields for Username and Password, and a Login button.

A A | [About Us](#) | [Contact Us](#)

**DELTA DENTAL** Delta Dental Plans Association ([Select your state](#))

Home Patients Dentists Employers Producers Shop for Insurance Oral Health

### Dentist Sign-in

If you are a Delta Dental network dentist, you now have the ability to sign on to our secure online system and check patient benefits, eligibility and claims information. To do so, please enter your User Name and Password to gain access.

If you have not been issued a User Name and Password, please register as a [Delta Dental dentist](#) first.

Username

\*\*\*\*\*

[Forgot your user name or password?](#)

[Need to register?](#)

The user must have a log in for [www.deltadental.com](http://www.deltadental.com) and use these same credentials to access HDS's website. All password assistance is managed through [www.deltadental.com](http://www.deltadental.com) or they can call their local Delta for assistance.