

# Delta Dental & Devoted Health Provider program summary

Benefits outlined in this summary represent 2023 calendar year benefits for Devoted Health Medicare Advantage plan beneficiaries. Please contact Delta Dental Insurance Company at (855) 251-9742 or visit Delta Dental Insurance Company's Provider Tools portal for more comprehensive information regarding member benefits. (Please do not contact your local Delta Dental company.)

## About the program

Delta Dental Insurance Company\* has partnered with Devoted Health\*\* to provide covered supplemental dental services to Devoted Health Plan members. Devoted Health Medicare Advantage plan dental benefits vary based on their service area (or county) and plan design. We have compiled a brief summary of plans, preventive and comprehensive services along with coverage limits for your review. Please refer to Provider Tools for greater detail.

## Provider services and contacts

Delta Dental dentists have many resources available to help provide quality care:

- Providers can call (855) 251-9742 or go to Provider Tools Portal for plan confirmation and view member benefits <https://www1.deltadentalins.com/dentists/provider-tools.html> (Please do not contact your local Delta Dental office).
- Providers have access to a monthly newsletter and blog which gives updates on Provider Tools enhancements, up-to-date guidance on dental/health legislation, latest news in the dental field and so much more! <https://fyi-online.com/subscribe-for-email-notifications/>

| Claim Submission                                                                                                                                     | Member Services Contacts     |                                                                                      |
|------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|--------------------------------------------------------------------------------------|
| Delta Dental Claims Department<br>Delta Dental Insurance Company<br>P.O. Box 1809<br>Alpharetta, GA 30023<br><br>Or Submit online via Provider Tools | Member Services phone        | (855) 251-9742; TTY 711<br>Mon-Fri , 8am-8pm                                         |
|                                                                                                                                                      | Delta Dental provider search | <a href="http://www1.deltadentalins.com/devoted">www1.deltadentalins.com/devoted</a> |

\*Delta Dental herein refers to Delta Dental Insurance Company.

\*\*Devoted Health is an HMO and/or PPO plan with a Medicare contract. Devoted Health D-SNPs also have contracts with State Medicaid programs. Enrollment in Devoted Health plans depends on contract renewal.

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## Dental Benefit overview

Members have a calendar year maximum for covered supplemental dental services and each service has a specific limit (e.g., maximum allowance, number of procedures, and/or frequency of services). For most, but not all, plans, preventive dental services do not count towards the calendar year maximum. See the Detailed Plan Summary for more information.

The annual calendar maximums vary by state and are outlined below in the Plan Summaries section of this document for easy reference.

The costs of all covered supplemental dental services cannot exceed the plan benefit maximum in a calendar year.

## Plan Summaries -- Hawaii

| <b>Plan Name</b>                 | <b>Devoted CHOICE Hawaii</b>     | <b>Devoted CHOICE PLUS Hawaii</b> |
|----------------------------------|----------------------------------|-----------------------------------|
| <b>Contract Plan</b>             | <b>H2686 - 001 - 000</b>         | <b>H2686 - 002 - 000</b>          |
| <b>Dental Services</b>           |                                  |                                   |
| <b>Dental Preventive Max</b>     | <b>No Limit</b>                  | <b>No Limit</b>                   |
| <b>Network Coverage</b>          | <b>In Network/Out of Network</b> | <b>In Network/Out of Network</b>  |
| <b>Oral Exams</b>                | <b>\$0 / \$0</b>                 | <b>\$0 / \$0</b>                  |
| <b>Prophylaxis Cleaning</b>      | <b>\$0 / \$0</b>                 | <b>\$0 / \$0</b>                  |
| <b>Fluoride Treatment</b>        | <b>\$0 / \$0</b>                 | <b>\$0 / \$0</b>                  |
| <b>X-rays</b>                    | <b>\$0 / \$0</b>                 | <b>\$0 / \$0</b>                  |
| <b>Non-Surgical Periodontics</b> | <b>\$0 / \$0</b>                 | <b>\$0 / \$0</b>                  |
| <b>Comprehensive Annual Max</b>  | <b>\$3,000</b>                   | <b>\$4,000</b>                    |
| <b>Network Coverage</b>          | <b>In Network/Out of Network</b> | <b>In Network/Out of Network</b>  |
| <b>Complex Oral Surgery</b>      | <b>\$0 / 50%</b>                 | <b>\$0 / 50%</b>                  |
| <b>Non-Routine Services</b>      | <b>\$0 / 50%</b>                 | <b>\$0 / 50%</b>                  |
| <b>Restorative Services</b>      | <b>\$0 / 50%</b>                 | <b>\$0 / 50%</b>                  |
| <b>Endodontic Services</b>       | <b>\$0 / 50%</b>                 | <b>\$0 / 50%</b>                  |
| <b>Surgical Periodontics</b>     | <b>\$0 / 50%</b>                 | <b>\$0 / 50%</b>                  |
| <b>Extractions</b>               | <b>\$0 / 50%</b>                 | <b>\$0 / 50%</b>                  |
| <b>Implants</b>                  | <b>Not Covered</b>               | <b>Not Covered</b>                |