



## Delta Dental and Devoted Health Have Partnered for Medicare Advantage Patients, effective January 1, 2023.

You may receive calls from Devoted Health patients and/or representatives even though Devoted estimates there will be less than 400 members in Hawaii.

### WHAT TO KNOW:

- Devoted Health is a Medicare Advantage Health Plan
- Devoted members can see any licensed dentist in Hawaii, but benefits are richer with an in-network HDS Medicare Advantage provider.
- You must submit claims and verify patient eligibility with Delta Dental of California. You may use their Provider Tools (<https://www1.deltadentalins.com/dentists/provider-tools.html>).
- Claims will be paid by Delta Dental of California using HDS fees.
- If you are currently an HDS Medicare Advantage provider, no action is required.
- If you are not an HDS Medicare Advantage provider, no action is required, but benefits will be less.
- All questions must be submitted to Delta Dental of California: 1-855-251-9742

Please see the information on the following pages to learn more about the program, provider services and contracts, plan benefits and summaries.

# Delta Dental & Devoted Health

## Provider program summary

Benefits outlined in this summary represent 2023 calendar year benefits for Devoted Health Medicare Advantage plan beneficiaries. Please contact Delta Dental Insurance Company at (855) 251-9742 or visit Delta Dental Insurance Company's Provider Tools portal for more comprehensive information regarding member benefits. (Please do not contact your local Delta Dental company.)

### About the program

Delta Dental Insurance Company\* has partnered with Devoted Health\*\* to provide covered supplemental dental services to Devoted Health Plan members. Devoted Health Medicare Advantage plan dental benefits vary based on their service area (or county) and plan design. We have compiled a brief summary of plans, preventive and comprehensive services along with coverage limits for your review. Please refer to Provider Tools for greater detail.

### Provider services and contacts

Delta Dental dentists have many resources available to help provide quality care:

- Providers can call (855) 251-9742 or go to Provider Tools Portal for plan confirmation and view member benefits <https://www1.deltadentalins.com/dentists/provider-tools.html> (Please do not contact your local Delta Dental office).
- Providers have access to a monthly newsletter and blog which gives updates on Provider Tools enhancements, up-to-date guidance on dental/health legislation, latest news in the dental field and so much more! <https://fyi-online.com/subscribe-for-email-notifications/>

Claim Submission	Member Services Contacts	
Delta Dental Claims Department Delta Dental Insurance Company P.O. Box 1809 Alpharetta, GA 30023  Or Submit online via Provider Tools	Member Services phone	(855) 251-9742; TTY 711 Mon-Fri , 8am-8pm
	Delta Dental provider search	<a href="http://www1.deltadentalins.com/devoted">www1.deltadentalins.com/devoted</a>

\*Delta Dental herein refers to Delta Dental Insurance Company.

\*\*Devoted Health is an HMO and/or PPO plan with a Medicare contract. Devoted Health D-SNPs also have contracts with State Medicaid programs. Enrollment in Devoted Health plans depends on contract renewal.

HAWAII

## Dental Benefit overview

Members have a calendar year maximum for covered supplemental dental services and each service has a specific limit (e.g., maximum allowance, number of procedures, and/or frequency of services). For most, but not all, plans, preventive dental services do not count towards the calendar year maximum. See the Detailed Plan Summary for more information.

The annual calendar maximums vary by state and are outlined below in the Plan Summaries section of this document for easy reference.

The costs of all covered supplemental dental services cannot exceed the plan benefit maximum in a calendar year.

## Plan Summaries -- Hawaii

<b>Plan Name</b>	<b>Devoted CHOICE Hawaii</b>	<b>Devoted CHOICE PLUS Hawaii</b>
<b>Contract Plan</b>	<b>H2686 - 001 - 000</b>	<b>H2686 - 002 - 000</b>
<b>Dental Services</b>		
<b>Dental Preventive Max</b>	<b>No Limit</b>	<b>No Limit</b>
<b>Network Coverage</b>	<b>In Network/Out of Network</b>	<b>In Network/Out of Network</b>
<b>Oral Exams</b>	<b>\$0 / \$0</b>	<b>\$0 / \$0</b>
<b>Prophylaxis Cleaning</b>	<b>\$0 / \$0</b>	<b>\$0 / \$0</b>
<b>Fluoride Treatment</b>	<b>\$0 / \$0</b>	<b>\$0 / \$0</b>
<b>X-rays</b>	<b>\$0 / \$0</b>	<b>\$0 / \$0</b>
<b>Non-Surgical Periodontics</b>	<b>\$0 / \$0</b>	<b>\$0 / \$0</b>
<b>Comprehensive Annual Max</b>	<b>\$3,000</b>	<b>\$4,000</b>
<b>Network Coverage</b>	<b>In Network/Out of Network</b>	<b>In Network/Out of Network</b>
<b>Complex Oral Surgery</b>	<b>\$0 / 50%</b>	<b>\$0 / 50%</b>
<b>Non-Routine Services</b>	<b>\$0 / 50%</b>	<b>\$0 / 50%</b>
<b>Restorative Services</b>	<b>\$0 / 50%</b>	<b>\$0 / 50%</b>
<b>Endodontic Services</b>	<b>\$0 / 50%</b>	<b>\$0 / 50%</b>
<b>Surgical Periodontics</b>	<b>\$0 / 50%</b>	<b>\$0 / 50%</b>
<b>Extractions</b>	<b>\$0 / 50%</b>	<b>\$0 / 50%</b>
<b>Implants</b>	<b>Not Covered</b>	<b>Not Covered</b>