

We've moved!

Please save our new address for your files:

Hawaii Dental Service

900 Fort Street Mall, Suite 1900
Honolulu, HI 96813-3705

HDS Medicaid

900 Fort Street Mall, Suite 2000
Honolulu, HI 96813-3715

All HDS phone numbers will remain the same.

Although we have a new address please use electronic methods for claim submission and correspondence for the fastest service:

- Submit claims online for faster claims processing by our local, remote teams
- Use the online "Contact Customer Service" inquiry system for corrections and reconsiderations

How to submit a claim:

1. Visit HDSDentistPortal.com.
2. Select Patient Eligibility and find your patient
3. Select Submit Claim

Get Paid Electronically

- Receive payments sooner
- Join the 86% of Hawaii dentists that are enrolled in Direct Deposit.

For general questions, contact:

Customer Service CS@HawaiiDentalService.com
529-9248; toll free 1-844-379-4325

For provider account questions, contact:

Professional Relations HDSProfessionalRelations@HawaiiDentalService.com
529-9222; toll free 1-844-379-4324

OR fax provider account maintenance forms (location changes, register HDS Dentist Portal users, setup direct deposit, etc.) to (808) 529-9223.

Reminder: All new Dentist, Re-credentialing, HDS Supplemental Medicaid and Medicare Advantage Applications are processed through DDS Enroll by DentalXChange at <https://www.dentalxchange.com/partners/hds>