



MFA is Required: How To Set-Up Email and Mobile Phone

Follow this guide to set-up Email or Mobile Phone when MFA is required.

MFA is Required: Email Set-up

- 1. When MFA set-up is required, you will see this screen after log in. You can set-up MFA with either an email address or mobile phone. You will need to first verify and then enroll your contact method for MFA.
To set-up using email, enter the email address.

To protect your account, you are required to enroll in multi-factor authentication.
Verify *and* enroll at least one of your contact methods below.

Multi-Factor Authentication Methods	
(Unverified) Email: Verify My Email Verified: No Enrolled in No	(Unverified) Mobile Phone: +1 Verify My Phone Verified: No Enrolled in MFA: No A valid U.S. phone number is required.

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2. Click “Save.”

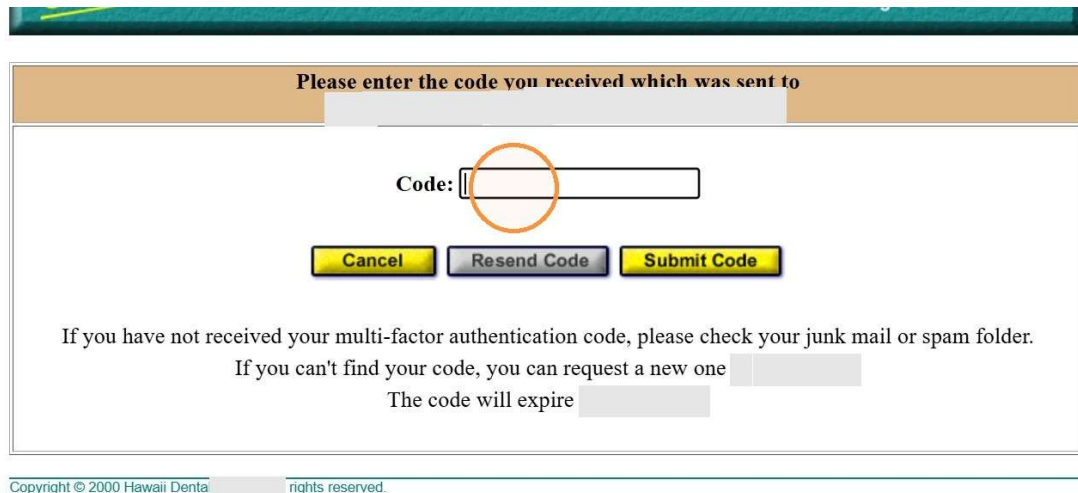
The screenshot shows the 'Multi-Factor Authentication Methods' page. At the top, there is a 'Log Out' button. Below it, a yellow banner states: 'To protect your account, you are required to enroll in multi-factor authentication. Verify *and* enroll at least one of your contact methods below.' The main content area is divided into two columns. The left column is for email verification, with the label '(Unverified) Email:' and a text input field. Below the input field are two buttons: 'Save' (circled in orange) and 'Cancel'. The right column is for mobile phone verification, with the label '(Unverified) Mobile Phone:', a country code dropdown set to '+1', and a text input field. Below the input field is a 'Verify My Phone' button. Both columns show 'Verified: No' and 'Enrolled in MFA: No'. At the bottom right, a note says 'A valid U.S. phone number is required.' The footer contains 'Copyright © 2000 Hawaii Dental' and 'rights reserved.'

3. Click “Verify My Email.”

The screenshot shows the 'Multi-Factor Authentication Methods' page. At the top, there is a 'Log Out' button. Below it, a yellow banner states: 'To protect your account, you are required to enroll in multi-factor authentication. Verify *and* enroll at least one of your contact methods below.' The main content area is divided into two columns. The left column is for email verification, with the label '(Unverified) Email:' and a text input field. Below the input field is a 'Verify My Email' button (circled in orange). The right column is for mobile phone verification, with the label '(Unverified) Mobile Phone:', a country code dropdown set to '+1', and a text input field. Below the input field is a 'Verify My Phone' button. Both columns show 'Verified: No' and 'Enrolled in MFA: No'. At the bottom right, a note says 'A valid U.S. phone number is required.' The footer contains 'Copyright © 2000 Hawaii Dental' and 'rights reserved.'

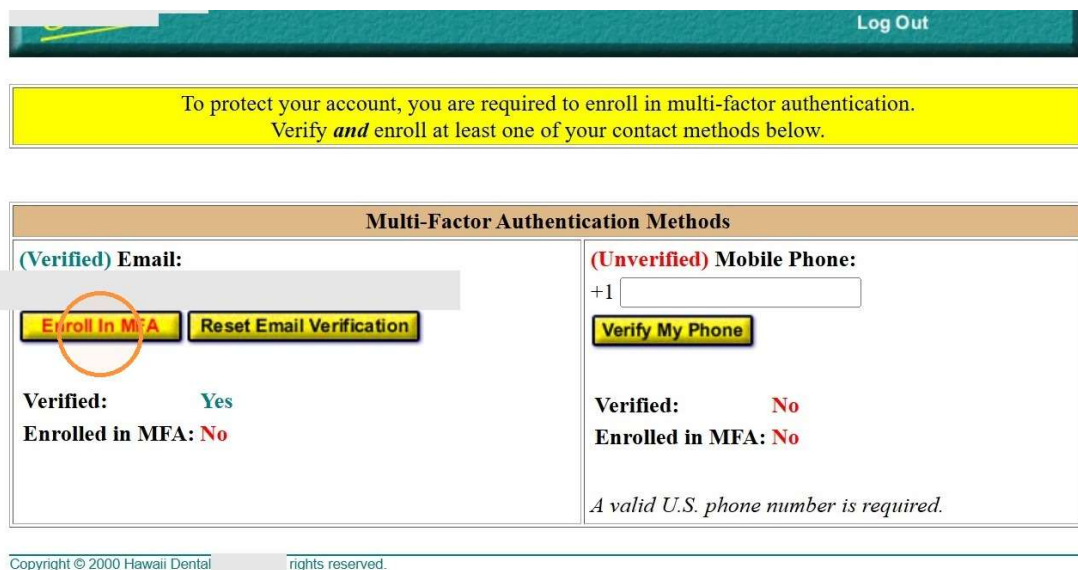
4. A code will be sent to the email address.
Enter the code and click “Submit Code.”
The code will expire in 30 minutes.

If the code is not received, check your junk mail or spam folder.
You can also request a new code on this screen.



This screenshot shows a web interface for entering a multi-factor authentication code. At the top, a header bar contains the text "Please enter the code you received which was sent to". Below this, a form area contains a label "Code:" followed by a text input field. An orange circle is drawn around the input field. Below the input field are three buttons: "Cancel", "Resend Code", and "Submit Code". Further down, there is instructional text: "If you have not received your multi-factor authentication code, please check your junk mail or spam folder. If you can't find your code, you can request a new one [redacted]. The code will expire [redacted]". At the bottom of the page, a footer line reads "Copyright © 2000 Hawaii Dental [redacted] rights reserved."

5. After the Code is entered, the Email section will show that it is "Verified."
To use the email address for MFA, you must enroll the email address in MFA. Click the "Enroll in MFA" button.



This screenshot displays the "Multi-Factor Authentication Methods" section of a web application. At the top right of the page, a "Log Out" button is visible. A yellow banner at the top of the content area states: "To protect your account, you are required to enroll in multi-factor authentication. Verify *and* enroll at least one of your contact methods below." The main content is divided into two columns. The left column is titled "(Verified) Email:" and shows a redacted email address. It contains two buttons: "Enroll in MFA" (highlighted with an orange circle) and "Reset Email Verification". Below these buttons, it shows "Verified: Yes" and "Enrolled in MFA: No". The right column is titled "(Unverified) Mobile Phone:" and shows a redacted phone number with a "+1" prefix. It contains a "Verify My Phone" button. Below this, it shows "Verified: No" and "Enrolled in MFA: No". At the bottom of the right column, a note states: "A valid U.S. phone number is required." The footer at the bottom of the page reads "Copyright © 2000 Hawaii Dental [redacted] rights reserved."

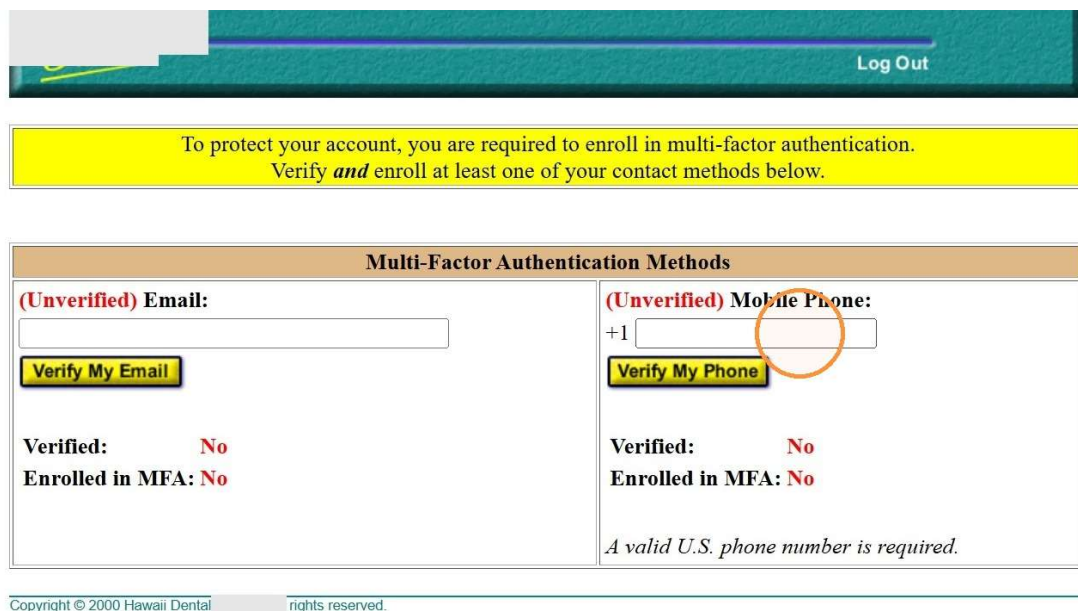
6. Congratulations! You are now set up for MFA using email.

MFA is Required: Mobile Phone Set-Up

7. When MFA set-up is required, you will see this screen after log in. You can set-up MFA with either an email address or mobile phone. You will need to first Verify and then Enroll your contact method for MFA.

To set-up using Mobile Phone, enter the area code and phone number.

Note: The Mobile Phone number must be a valid U.S. phone number.



The screenshot shows the 'Multi-Factor Authentication Methods' section. The 'Email' section has an input field and a 'Verify My Email' button. The 'Mobile Phone' section has a '+1' prefix and a phone number input field, with a red circle around the phone number field. Below the input fields, it says 'Verified: No' and 'Enrolled in MFA: No'. A note at the bottom states 'A valid U.S. phone number is required.' The top of the page has a 'Log Out' button.

Log Out

To protect your account, you are required to enroll in multi-factor authentication.
Verify **and** enroll at least one of your contact methods below.

Multi-Factor Authentication Methods

(Unverified) Email:

Verify My Email

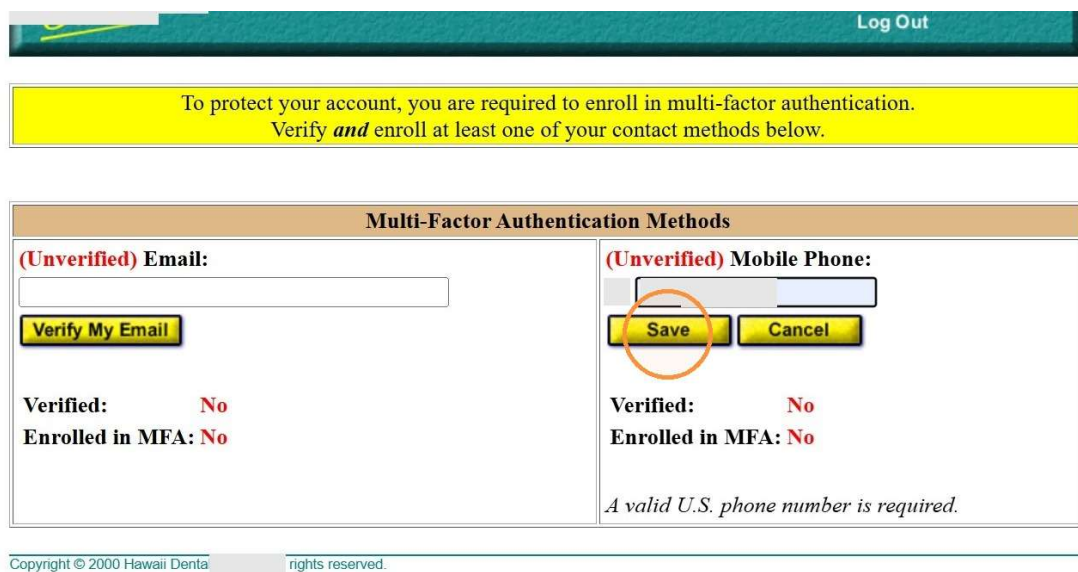
(Unverified) Mobile Phone:
+1
Verify My Phone

Verified: **No**
Enrolled in MFA: **No**

A valid U.S. phone number is required.

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8. Click "Save."



The screenshot shows the 'Multi-Factor Authentication Methods' section. The 'Email' section has an input field and a 'Verify My Email' button. The 'Mobile Phone' section has a phone number input field and 'Save' and 'Cancel' buttons, with a red circle around the 'Save' button. Below the input fields, it says 'Verified: No' and 'Enrolled in MFA: No'. A note at the bottom states 'A valid U.S. phone number is required.' The top of the page has a 'Log Out' button.

Log Out

To protect your account, you are required to enroll in multi-factor authentication.
Verify **and** enroll at least one of your contact methods below.

Multi-Factor Authentication Methods

(Unverified) Email:

Verify My Email

(Unverified) Mobile Phone:

Save **Cancel**

Verified: **No**
Enrolled in MFA: **No**

A valid U.S. phone number is required.

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9. Click “Verify My Phone.”

Log Out

To protect your account, you are required to enroll in multi-factor authentication.
Verify *and* enroll at least one of your contact methods below.

Multi-Factor Authentication Methods

(Unverified) Email:

Verify My Email

Verified: No
Enrolled in MFA: No

(Unverified) Mobile Phone:

Verify My Phone

Verified: No
Enrolled in MFA: No

A valid U.S. phone number is required.

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10. A code will be sent to the mobile phone.
Enter the code and click “Submit Code.”
The code will expire in 30 minutes.
If the code is not received, you can request a new code on this screen.

Log Out

Please enter the code you received which was sent to

Cancel **Resend Code** **Submit Code**

If you can't find your code, you can request a new one

The code will expire

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11. After the code is entered, the mobile phone section will show it is
"Verified."
To use the mobile phone for MFA, you must enroll the mobile phone in

MFA.
Click the “Enroll in MFA” button.

Log Out

To protect your account, you are required to enroll in multi-factor authentication.
Verify *and* enroll at least one of your contact methods below.

Multi-Factor Authentication Methods

(Unverified) Email:

Verify My Email

Verified: **No**
Enrolled in MFA: **No**

(Verified) Mobile Phone:

Enroll in MFA **Reset Phone Verification**

Verified: **Yes**
Enrolled in MFA: **No**

A valid U.S. phone number is required.

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12. Congratulations! You are now set up for MFA using Mobile Phone.